

Title: Youth Support Worker (Casual)

Department: Housing

Position Status: Casual

Hourly Rate: \$23.00

Start Date: August 25.2025

Site Location: Stellarton, NS

The YMCA of Pictou County Experience

The YMCA of Pictou County is a supportive and caring staff team who are thriving, growing and are passionate about their work. The workplace team culture is inclusive, genuine, kind and nurturing, where team members are encouraged to learn and succeed individually and collectively. The environment is casual and comfortable yet friendly and professional. All team members are encouraged to have fun at work alongside the policies that guide our professionalism. At the YMCA of Pictou County, we know the value of being healthy and active, of bringing people together, and social and physical activity within a community. If this environment interests you and you identify as a dynamic team player who is socially connected and passionate about helping people, consider joining our team as a Youth Support Worker.

Position Summary and Responsibilities

- Experience working with youth ages 16–24.
- Knowledge of trauma-informed, strength-based approaches.
- Experience working with vulnerable populations and a strong sense of empathy and ethics.
- Ability to provide guidance, mentorship, and support while maintaining professional boundaries.
- Strong interpersonal skills, including tact, diplomacy, and the ability to establish rapport.
- Comfort working in a fast-paced environment with competing priorities and high-pressure situations.
- Strong attention to detail, including accurate documentation, case notes, and file management.
- Ability to facilitate life skills development (e.g., cooking, cleaning, personal maintenance) and recreational programming.
- Required to work days, nights, evenings, weekends, and 12-hour shifts.
- A valid Class 5 driver's license, minimum \$2 million liability car insurance, and access to reliable transportation.
- Intermediate computer skills (HIFIS reporting experience considered an asset).

Qualifications

- Provide direct support, mentorship, and case management to youth accessing YMCA housing programs.
- Accurately complete client intakes, maintain files, and adhere to YMCA documentation policies.
- Utilize crisis intervention and de-escalation techniques to ensure a safe environment.
- Support youth in setting and achieving personal goals, building life skills, and navigating social services.

- Prepare meals, assist with transportation, and ensure a clean and welcoming shelter environment.
- Support the planning and delivery of recreational and developmental programming.
- Work collaboratively with YMCA colleagues, leadership, and external partners.
- Adhere to YMCA policies, procedures, and shelter rules.
- Provide coverage across housing programs as needed.
- Other duties as assigned by your supervisor.

Successful candidates will be required to provide a current and satisfactory Criminal Record Check/Vulnerable Sector Check, Child Abuse Registry Check, and proof of valid First Aid and CPR training. Having these documents ready for the interview is recommended.

All Employees are required to attend YMCA Child Protection Training.

Apply today to join our team in making a difference in the lives of youth in Pictou County!

Please email your cover letter and resume in one document to Kathryn Tanner, Director of Housing at Kathryn.tanner@pcymca.ca We look forward to hearing from you!

The YMCA of Pictou County is an equal opportunity employer.